



## FAQs

- **Will the conference be hosted virtually?**

No. We have decided to not run this virtually. Our global summit is an interactive, immersive, in-person event that brings 750+ medical professionals together to drive the next generation of healthcare innovation which would not suit the format of a virtual offering. We want to see everyone back in the room and be part of the drive to accelerate the deployment of AI in healthcare.
- **Will my ticket be transferred?**

Yes, tickets will be automatically transferred and remain valid for the new date.
- **I already booked my hotel room. Will this be automatically transferred to the new date?**

All reservations at the Ritz-Carlton, Laguna Niguel have been cancelled in the room block.
- **What about my travel costs?**

Please contact your travel provider for transferring your travel arrangements. We cannot compensate for these costs.
- **I can't make the new dates - can I get a refund?**

Tickets will remain valid for the new date and refunds will not be issued. If unfortunately, you cannot attend then you can transfer your ticket to a colleague or friend or alternatively transfer to the event in 2023.

Please also feel free to reach out to Freddy White at [freddy@ai-med.io](mailto:freddy@ai-med.io) or +447968565401.